

KASRA Members,

We received a report from one of our members describing an incident that occurred to them concerning Medicare as follows:

QUOTE

We **h**ave had 3 phone calls from Medicare - late at night and during the day - requesting my husband to participate in a telephone survey, which he refused. I telephoned Medicare today inquiring about such a survey and was told that there was no such thing being done by Medicare.

Today when I received another call, I asked for a return telephone number so that my husband could return the call. The response was that we will try again next week. After the call, I dialed *69 and was told the calling number could not be identified, which indicates to me it was a scam????? Have you had any inquiries from other KASRA members?

UNQUOTE

Please note that Medicare does not normally do telephone surveys. Further you should never give out any personal information over the telephone. Our KASRA members did exactly what should be done. They was skeptical from the start and refused to participate in the survey. Further, they called Medicare directly (using the telephone number on their Medicare documents) and asked about the call and were told that Medicare did no such thing.

Remember to be skeptical and do not provide any personal information over the telephone, be it for a survey or anything else.

Protect your private information at all times.

Submitted by Evo Alexandre